

MARLON POWELL
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1-470-546-0978

PROFILE

I am multifaceted with over 7 years experience in compliance auditing, customer service and quality assurance. Certified in ISO 45001 transition/ implementation. Throughout my career journey I have acquired skills in relation to quality systems, OH&S, food safety systems, environmental systems, HACCP, GMP and I.T.

EDUCATION

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|------|---|---|
| 2023 | Alison | <ul style="list-style-type: none">• CPD ISO Management System Audit Techniques certification• Comptia A+ 1000 Series certification |
| 2018 | PECB University | <ul style="list-style-type: none">• ISO 45001 Transition certification |
| 2008 | College of Agriculture, Science and Education | <ul style="list-style-type: none">• Associates of Science Degree, General Agriculture |
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EMPLOYMENT HISTORY

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| May 2023- Present | Team Associate, Walmart | <ul style="list-style-type: none">• Prepare customer order• Monitor food temperatures |
| Jan 2016- May 2023 | Internal Audit Officer, Wisynco Group Ltd. | <ul style="list-style-type: none">• Audit products to ensure conformity and appropriate presentation• Audit processes based on ISO standards (14001, 18001, 9001, 22000)• Report risk products may be exposed to in customer stores• Generate monthly reports• Train staff members on RCA, Food Safety and Food Defense |
| Nov 2014- Jan 2016 | Technical Support Representative, Startek | <ul style="list-style-type: none">• Communicating with customers on the phone or through written correspondence to resolve issues and alleviate concerns• Operating a computer utilizing online guidelines to respond to customer inquiries |
| Nov 2012- Aug 2013 | Quality Assurance Technician, Jamaica Broilers Group Ltd. | <ul style="list-style-type: none">• Measure products and materials used in processing• Monitor processes• Reporting possible improvements in products and processes |
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SKILLS

- Computer Skills
- Customer Service
- Microsoft Office Suite
- Compliance Auditing