


RISHABH VERMA

CONTACT

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SKILLS

- Microsoft Office
- Windows, MacOS
- IOS/Android Development
- Networking
- TCP/IP & Firewall Management
- Internet security & policies management
- Inbound/Outbound connection management
- RDP Management
- Remote support
- Server System Management
- ERP software installation, implementation to troubleshooting
- Resourcefulness
- Google Drive
- Conflict Management
- Project Management
- Critical thinking
- Comprehension reading, writing and active listening
- Social Perceptiveness
- System Evaluation
- Instructive and persuasive
- Quality control analysis
- Adaptive and stress tolerant

HOBBIES

- Technology & Gadgets
- Snooker
- Music
- Social Media
- Cooking
- Photography

Skilled IT Expert with 5+ years of experience and excellent problem-solving, organisational and decision-making abilities. Well-versed in coordinating iOS apps, PPC, digital marketing and ERP software projects with co-located and on-site/off-site teams. Desire to apply expertise to new role with progressive organisation.

EXPERIENCE

2018 to Current

IT Incharge *Kaleen Rugs*, Mirzapur, India

- Coordinated and allocated IT equipment to factory, ensuring consistent IT services across company.
- Determined and implemented effective policies for IT equipment purchase and usage, maximising systems efficiency.
- Assessed and remedied ERP user issues through RDP and troubleshooting for maximum customer satisfaction.
- Managed the installation of computers and related devices including servers and remote working devices to maintain successful user operations.
- Liaised with employees and management regarding budgetary decisions, maintaining exceptional working relationships.
- Implemented and regularly tested IT security systems to safeguard confidential data.
- Managed third-party suppliers to effectively negotiate and manage projects for optimum outcomes.

December 2016 to March 2017

Digital Marketing Specialist *AdiQuity- Flipkart Associate*, Noida, India

- Produced compelling, high-quality content for online marketing platforms.
- Managed budgets and payments of paid advertising campaigns, meticulously monitoring ad spend for maximum results.
- Analysed social media campaign data and metrics, creating accurate and timely reports on findings.
- Implemented social media posting schedule, considering web traffic and customer engagement metrics for optimum results.
- Attended weekly progress meetings, both virtually and in-person, building excellent client relationships.

January 2015 to December 2016

iOS Developer *Deloitte*, Mumbai, India

- Listened to iOS app project critiques and requests, incorporating feedback and boosting project outcomes to surpass expectations.
- Used XCODE technical knowledge to effectively diagnose client requirement and implement effective repairs.
- Effectively and efficiently acquired thorough and accurate survey data, aiding continued developments in energy services.
- Interpreted unique client data, implementing bespoke systems and processes to best fit brief demands.

EDUCATION

2014

B.Tech Computer Science

ITS Engineering College, Greater Noida

2008

Intermediate Science

Guru Nanak Inter College, Mirzapur

2006

High School Science

Guru Nanak Inter College, Mirzapur