

Matthew Patterson

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Education

Indiana University, Bloomington, IN

August 2017

Bachelor of Arts

Concentration: Spanish Linguistics

Minor: Political Science

GPA: 3.3

Spanish Proficiency: Ability to read, write, and comprehend at near native proficiency.

Universidad Complutense de Madrid, Madrid, Spain

August- December 2016

- Program established through multiple university partnerships to promote language study/immersion.
- Developed high intermediate proficiency in Spanish through projects, presentations and coursework.
- Lived in a “homestay” with a Spanish family resulting in complete language immersion.

Eleven Fifty Academy, Fishers, IN

March-May 2019

.NET Bootcamp

C#, HTML, CSS, Agile Methodology

- Developed Console and Web MVC applications.
- Developed Web API application “Church Rater” in three person group.
- Attended UX/UI workshop held through Salesforce.

Work and Personal Experience

Deloitte, Indianapolis, IN

July 2019- Present

Site Support Specialist

- Provide local staff with computer, laptop, network, and server assistance.
- Assists with upgrade implementations, application support, and network infrastructure expansions.
- Follows documented workflow and established standards to resolve routine and newly reported issues.

MainSource Bank, Bloomington, IN

August 2017- February 2018

Relationship Banker

- Processed standard teller transactions including servicing client accounts, accepting loan payments, cashing checks, balancing cash and coin drawers, and handling night deposits.
- Adhered to strict opening and closing procedures to protect employees, customers, and bank assets.
- Addressed customer questions/concerns using the highest degree of professionalism and integrity.

Help Build a Better Life Foundation, Bloomington, IN

Volunteer

- Work with owners to increase visibility and awareness of foundation.
- Write grant proposals, edit and revise paperwork, and manage aspects of social media.
- Facilitate communication between employees and clients through simultaneous and written translation.